View this email in your browser

A WARM WELCOME TO OUR
SPRING 2024
Quarterly Newsletter

Manager's Introduction

As we start to see the first snowdrops and bulbs peeking daffodils, it's clear that spring is on the horizon. The days are lengthening, and the chill in the air gradually begins to fade, bringing our spirits high and our days full. Read on to discover some of the exciting happenings in our home!

Also, if you know someone who would like to receive our email newsletter/updates, please let us know, or forward them the newsletter sign up link below.

Newsletter Sign-Up

Best wishes,

Victor Dawson
Care Home Manager

Valentine's Day Celebration

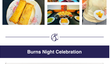
Love Is In The Air

Love was definitely in the air here at Springvale as we celebrated Valentine's Day. The day was filled with a variety of themed activities and events, culminating in our delicious Valentine's Day Afternoon Tea, which was greatly enjoyed by both residents and their families.

Chinese New Year

Festive Celebrations

As we ushered in the Year of the Snake for Chinese New Year 2024, our talented Chef Rosa prepared a delicious authentic Chinese tasting menu to mark the occasion.

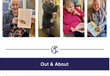


Burns Night Celebration

Haggis, Neeps & Tatties

Let's take a moment to reflect on our wonderful Burns Day celebrations. We began the day with a hearty breakfast of crispy rolls filled with square sausage, potato scones, and black pudding, preparing us well for our morning Scottish poetry class.

Chef Rosa treated us to a delightful Scottish afternoon tasting session that was accompanied by a lively ceilidh. The highlight was undoubtedly the delicious Burns Night haggis in all units before we concluded the day with a traditional Burns supper. We ended the evening on a high note with a fun Tacky and some shortbread.



Out & About

Meaningful Activities

We have been enjoying 1:1 outings with our lovely ladies. It's a happy experience to see our residents enjoying the fresh air, stretching their legs in the shops, and perhaps grab some essential ladies shopping for a coffee.

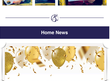
Our focus is on achieving positive outcomes for the residents living in our home, which is why we concentrate on individualised goals and how we can best support our residents to achieve them. We have been fortunate to have had some intimate 1:1s; they have had significant meaning for these wonderful ladies.

Lingo Flamingo

Well Done

Where one of our residents shared her lifelong dilatant to learn a new language, we decided to introduce a weekly Spanish class, conducted by our Lingo Flamingo CIC, with the delightful Chiara contained our home.

Chiara began teaching Italian to Frances and a group of other enthusiastic residents. Frances has been enjoying her lessons so much that she has now decided she would graduated from their Italian classes, celebrating with Italian snacks and a little cake before songs. Remember, age is merely a number; there is always an opportunity to learn something new!



Home News

Always Improving

On Tuesday, 20th February, we welcomed an unannounced inspection from the Care Inspectorate, which was conducted over a single day and focused on Care and Staff Cohorts. The inspection focused on the key questions included in the Care Inspectorate Quality Framework. The inspection lasted three days, and we received feedback just yesterday.

We are exceedingly proud to announce that we achieved Grade 5 across all key questions, which is the highest possible grade. The inspection team noted that our team works diligently to ensure that our residents receive the highest standard of care, and the commitment was clearly evidenced throughout the inspection. Here are some highlights from the feedback we received:

- The Care Inspectorate noted that our care plans are exceptionally detailed, comprehensive, and person-centred, ensuring that they accurately reflect residents' wishes such as DNR, social actions, and the care home Vision Care team.
- Staff displayed warmth, kindness, and compassion towards our residents, creating a relaxed and individualised caregiver approach all residents and their health conditions.
- Residents expressed their happiness with the care they receive.
- The Care Inspectorate noted that our leadership team is supported by management, and enjoy working at Springvale.
- Staff members expressed enthusiasm for our home and the care provided to their loved ones.

We want to extend a heartfelt thank you to our loveables staff, residents, and all of our family members for their unwavering support. Your dedication to our home and care does not go unnoticed. Your support to Springvale is truly outstanding.

Social Media

Connect With Us

Make sure to check out the Springvale Care Home Facebook Page as we have lots of photos and videos being shared daily.

Leave A Review

Your Thoughts Matter

We would greatly appreciate all feedback, reviews or suggestions you may have. Please contact us directly or leave a review through the links below:

Care home.co.uk Reviews

Google Reviews

Powered by Charity Planning HQ

Copyright © 2024 Springvale Care Home. All rights reserved.

Want to change how you receive these emails?
You can update your preferences or unsubscribe from this list.

Powered by Mailchimp